



Royal Commission into Abuse in Care: Faith-Based Redress Hearing, 23 November 2020 to 11 December 2020

The Royal Commission of Inquiry into Abuse in Care is appealing for information from survivors who reported the abuse they suffered while in faith-based care and sought redress either directly from the Church or by filing civil proceedings in Court or the Human Rights Review Tribunal.

It would like to hear about their experiences of seeking and receiving redress in the form of financial settlement or non-monetary processes (such as an apology, counselling, etc.), and any suggestions for how claims processes could be improved or made more effective.

This hearing, from 23 November to 11 December, will focus on the redress processes of the Catholic Church, Anglican Church and The Salvation Army. The Royal Commission will investigate the adequacy of redress and what needs to be done to better support people who have been abused or neglected in faith-based institutions.

To ensure as wide a coverage as possible the Royal Commission has asked The Salvation Army, as a participant in the Faith-Based Redress Hearing, to distribute flyers inviting survivors to make direct contact with the Commission in relation to their experiences and any claims made to faith-based institutions. A copy of the flyer is attached for your information and supplies will arrive to your centre shortly.

The Salvation Army continues in its commitment to fully cooperate with the Royal Commission and we need your help to strengthen this support by distributing and displaying these flyers prominently in your corps or centre. We thank you in anticipation of this.

The Salvation Army is committed to doing its utmost to ensure the protection of those in our care and has a no-tolerance policy for anyone who offends against children, young people and vulnerable people within our organisation. We have stringent protection policies that everyone associated with The Salvation Army is expected to follow, without exception. This includes Criminal History Checks for staff and volunteers, a Keeping Children Safe Child and Young Adults' Protection Policy, a Sexual Misconduct and Complaints process, guidelines for the Management of Sex Offenders in Salvation Army Fellowships, and a Salvation Army Respect Policy. Failure to adhere to these policies will result in disciplinary action.

A reminder that **all media inquiries** in relation to the Royal Commission should be directed to our Territorial Media Officer Louise Parry in the Communications Department.

Should you or a member of the public require **further information or assistance**, or if you have any questions about the Royal Commission and its work, please contact Murray Houston, Manager, The Salvation Army Royal Commission Response at Territorial Headquarters. You can also visit www.salvationarmy.org.nz/RoyalCommission on our territorial website.

Thank you again for your assistance.